



## CAPABILITY STATEMENT

Harrison Latham is a Certified LGBT Business Enterprise<sup>™</sup>, Certified WBE, and Certified EDGE Business Enterprise specializing in solutions for the problems resulting from employee unhappiness including: high turnover, communication problems, poor manager performance, ineffective meetings, lack of inclusion education & understanding, burnout, and general employee unhappiness. We offer ongoing programs, training, workshops, retreats, facilitation, and coaching. Our team consists of professionally certified coaches committed to driving positive, measurable outcomes for our clients.

## **CORE COMPETENCIES**

Leadership Development Training Employee Happiness Programs Communication Training Diversity, Equity, & Inclusion Training Retreat and Meeting Facilitation Executive and Leadership Coaching Keynote Speaking

# PAST PERFORMANCE

Toledo Municipal Court Lisa Falgiano, Court Administrator lisa.falgiano@tmcourt.org Communication and feedback training; leadership coaching

**City of Lima, Ohio Sharetta Smith, Mayor** sharetta.smith@cityhall.lima.oh.us *Facilitation of visioning retreats* 

## DIFFERENTIATORS

- A Few Popular Training Topics
- Conflict and Difficult Conversations
- Effective Communication & Feedback
- Seven Levels of Leadership
- Emotional Intelligence for Leaders
- LGBTQ+ Awareness & Understanding
- Social Identities and Implicit Bias
  Custom designed trainings available

Lima Memorial Hospital Lynn Carpenter, VP & COO lcarpenter@limamemorial.org DEI training for leadership team and all nursing staff

Crime Victim Services Ryn Farmer, Deputy Director rfarmer@crimevictimservices.org Facilitation of two staff retreats

- All of our coaches are certified at the Professional Coach Certification (PCC) level issued by the International Coach Federation.
- We offer a deep level of expertise in understanding human behavior, communication dynamics, and interpersonal interactions.
- We have worked with clients in multiple countries and cultures in North America, Europe, and Asia.
- Our clients get results. Many past clients both leadership and staff have expressed gratitude, enthusiasm, and a desire for continued collaboration.

## COMPANY CONTACT

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#### COMPANY DATA

EIN: 84-4752348 Cage Code: 9JDU9 NAICS Codes: Primary: 611430 Secondary: 541612, 541611, 611699 DUNS Number: 11-743-7142 **UEI: NCKRA4XANZT5** UNSPC CODES: 86132001, 80101500, 60105421 **Certified LGBT Business** Enterprise™ **Certified Women Business** Enterprise **Certified EDGE Business Enterprise** Accept: Credit Cards and **Purchase Cards** Established: 2020

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오 Lima, Ohio USA

harrisonlatham.com